



tmt id

VITEZA

Customer Portal User Guide



Version 4.2.

August 2025

©TMT Analysis
info@tmtid.com
+442071935161

33 Queen St, London, EC4R 1BR

Contents

INTRODUCTION	4
ABOUT TMT ID	4
ABOUT VITEZA CUSTOMER PORTAL	4
PORTAL ACCESS	5
SIGN-UP	5
SIGN-IN	7
PASSWORD RESET	8
MAIN MENU	9
1. DASHBOARD.....	10
1.1. Main Menu	11
1.2. Account Information	11
1.3. Balance – Payment History & Top Up	12
1.4. Shortcuts	13
1.5. Service LOOKUP	14
1.6. Traffic Charts.....	17
2. INVOICES.....	18
3. TROUBLE TICKETS.....	19
3.1. Create Ticket	19
3.2. All Tickets.....	20
4. LIVE, VELOCITY, TELESIELD.....	21
4.1. Coverage.....	21
4.2. Lookup	23
4.3. API Specs	24
4.4. Reports	25
5. BATCH SERVICE.....	30
6. ACCOUNT MANAGEMENT	32
6.1. All Users	32
6.2. Create User.....	32
6.3. Company Information	32
7. USER GUIDE	33
8. LOGOUT	33
SERVICE LOOKUPS.....	34
TRAFFIC CHARTS.....	34
FAQS	35

Document Version

Version 1	Authors: Neil Downing Feb 2022 • Base Version
Version 2.2	Author: Neil Downing Jan 2023 • General improvement.
Version 4	Authors: Mihai Darie Aug 2024 • Re-branding to TMT ID. • Merged prepaid and postpaid in one document.
Version 4.1	Author: Mihai Darie Nov 2024 • Removal of 6.4. API Keys section as the feature was deleted from the Viteza Customer Portal
Version 4.2.	Author: Mihai Darie August 2025 • Portal Update: Added a Time Zone setting in Account > Edit Profile. This setting adjusts all date and time displays across the portal.

Introduction

About TMT ID

TMT ID is the leading provider of global mobile numbering intelligence.

Our data powers many of the world's leading identity providers, messaging companies and financial services organizations, delivering actionable insights that enhance and protect every stage of the customer experience.

Mobile number data intelligence can help strengthen and validate the user verification process, reduce fake accounts, improve conversions with customers and even determine the optimal channel for message delivery.

About Viteza Customer Portal

Viteza Customer Portal is the gateway to the TMT ID services. Through this portal, you can:

- *Sign-up, sign-in and reset your password.*
- *Check your balance and perform top-ups.*
- *Configure alert thresholds for low credit.*
- *Submit batch processing requests.*
- *Perform single number lookups.*
- *View traffic reports and charts.*
- *Manage users and API keys.*
- *Raise trouble tickets.*
- *Confirm the current coverage for each service.*

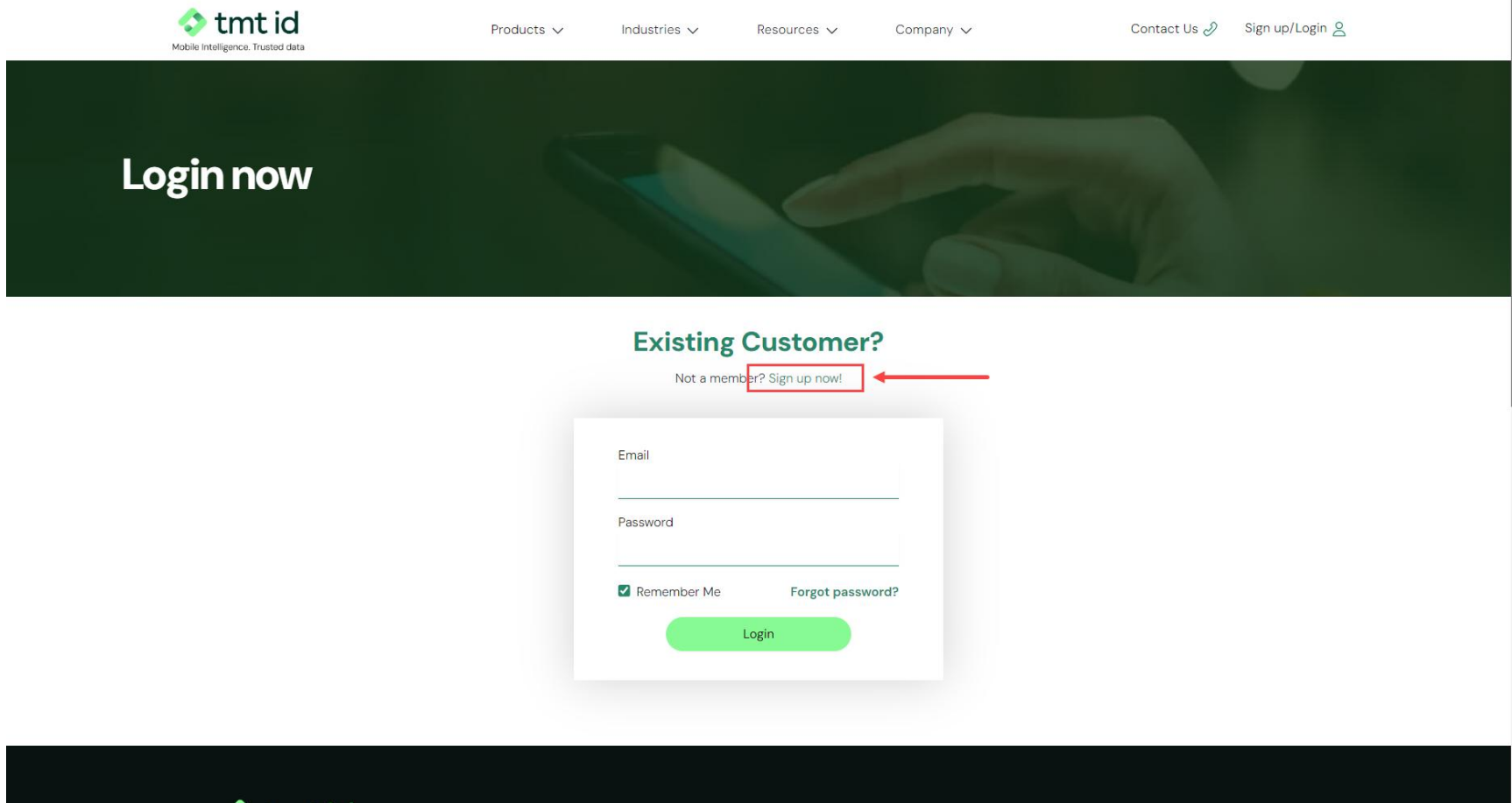
This document will guide you through all the features of Viteza and provide instructions on how to use them effectively.

For any questions, please [open a ticket](#) on the Viteza Customer Portal or contact us at support@tmtid.com. We are available 24/7 to provide top-quality support.

Portal Access

Sign-Up

Use the <https://viteza.tmtid.com> URL to access the portal. In the page that will open click on *Sign up now* as indicated in the image below.



tmt id
Mobile Intelligence. Trusted data

Products ▾ Industries ▾ Resources ▾ Company ▾

Contact Us  Sign up/Login 

Login now

Existing Customer?

Not a member? **Sign up now!** 

Email

Password

☒ Remember Me [Forgot password?](#)

Login

Are you a new customer?

Already a member? [Login here](#)

First Name

Last Name

Are you a company or an individual?

☒ Individual
 ☐ Company

Country

Romania ▼

Email

Password

Confirm Password

Phone

 ▼

You will need to verify your phone number in order to activate your account.

☐ Accept [terms and conditions](#) 

☐ We would like to send you information from time to time about our products and services. [Tick here to opt in.](#)

☐ I'm not a robot



reCAPTCHA

[Privacy](#) • [Terms](#)

Sign up

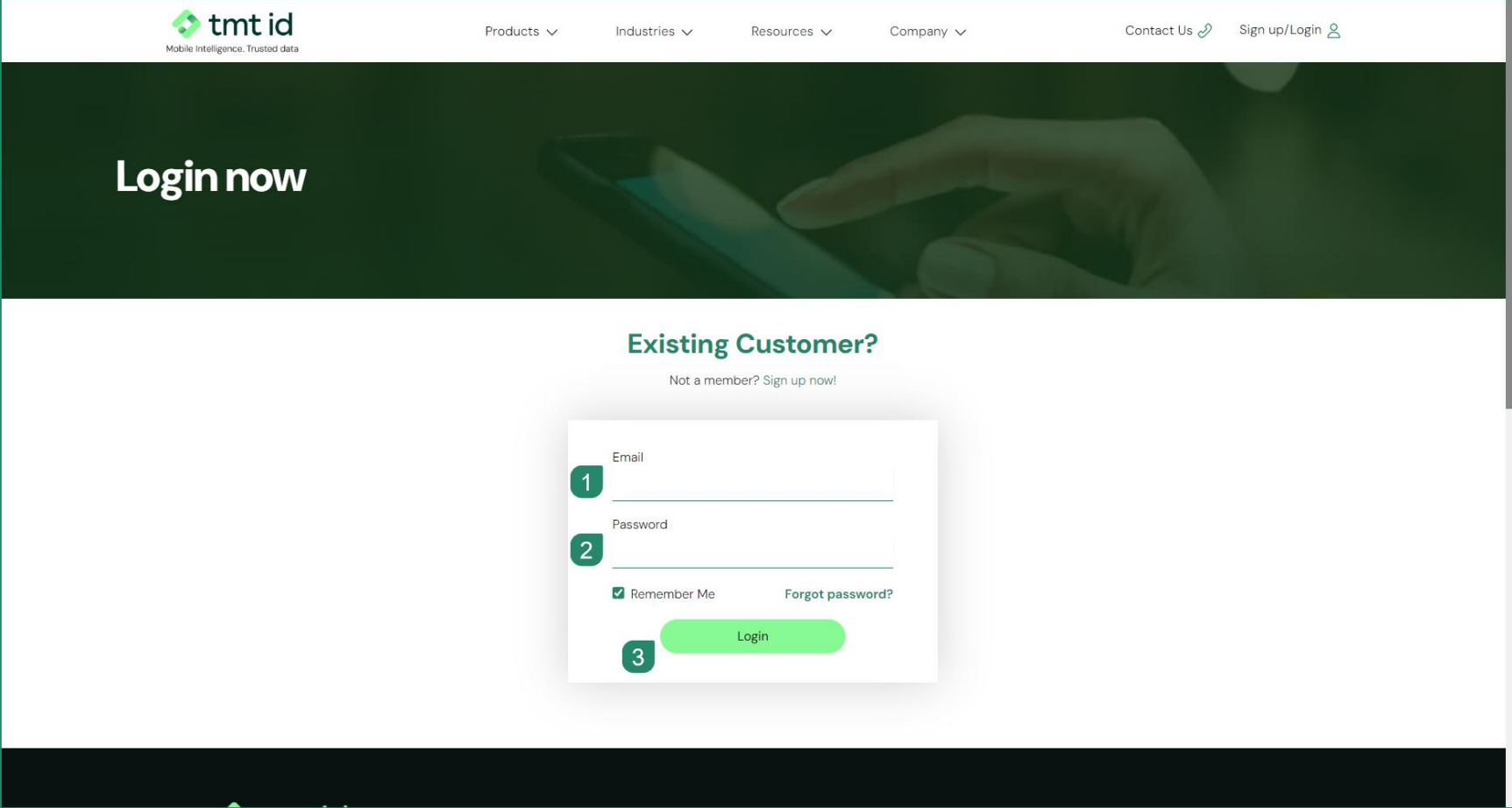
Please provide all fields provided on the form.

- Fill in the First Name and Last Name.
- Select your entity type, Individual or Company.
- Select the country related to the entity.
- Fill in the email address that will serve as your Username.
- Fill in the password.
- Confirm the password.
- Fill in your phone number after selecting the Country Prefix (we will use this number for confirming your identity by sending a one-time token)
- Read and accept the terms and conditions.
- Check option for receiving TMT ID updates if you wish.
- Check the I'm not a robot box.
- Click Sign up.
- After Signing up, a new window will open for you to fill in the one-time authentication token.

Sign-In

Use the <https://viteza.tmtid.com> URL to access the portal.

Fill in the credentials **(1) Email** and **(2) Password** and, **(3)** click **Login**.



tmt id
Mobile Intelligence. Trusted data

Products ▾ Industries ▾ Resources ▾ Company ▾

Contact Us  Sign up/Login 

Login now

Existing Customer?

Not a member? [Sign up now!](#)

1 Email

2 Password

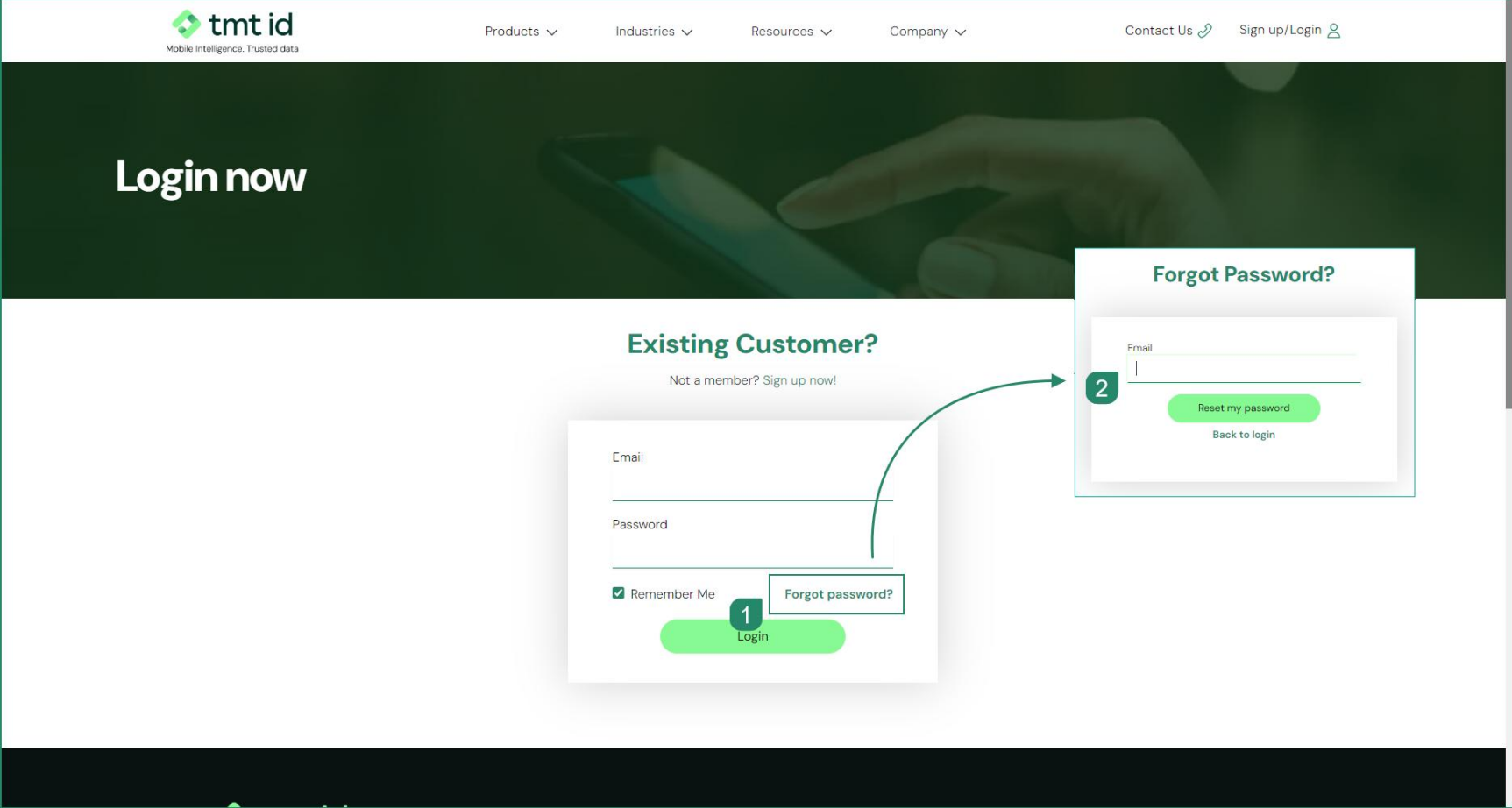
☒ Remember Me [Forgot password?](#)

3

Password Reset.

Use the <https://viteza.tmtid.com> URL to reach the portal.

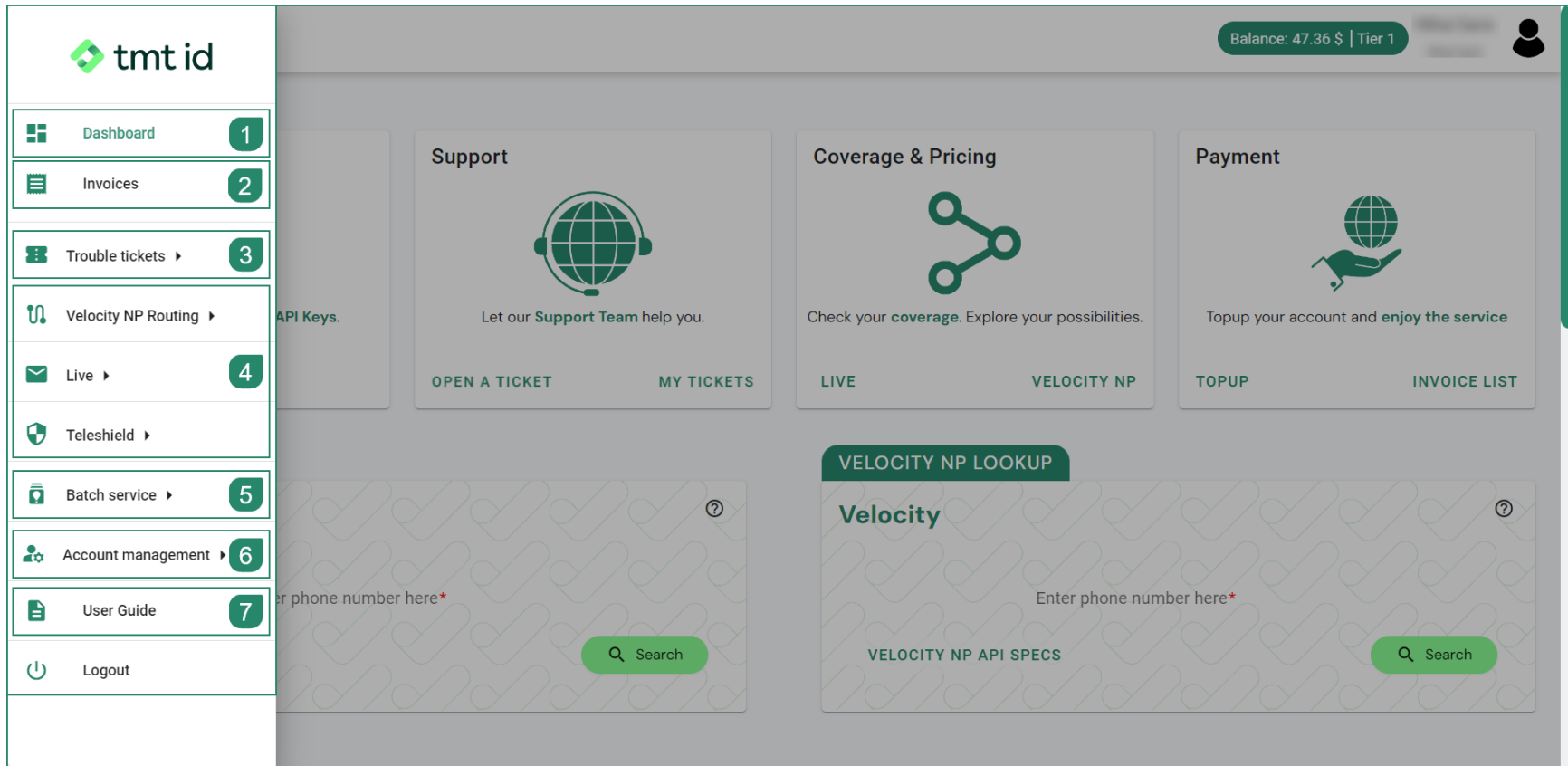
In the new window, enter your email address and follow the instructions provided in the email you receive.



The screenshot displays the Viteza Customer Portal V4.2 interface. At the top, the navigation bar includes the tmt id logo, a tagline 'Mobile Intelligence. Trusted data', and links for Products, Industries, Resources, Company, Contact Us, and Sign up/Login. The main header features a 'Login now' button. Below this, the 'Existing Customer?' section prompts users to log in with their email and password, offering a 'Remember Me' checkbox and a 'Forgot password?' link. A green arrow points from the 'Forgot password?' link to a separate 'Forgot Password?' form. This form contains an email input field, a 'Reset my password' button, and a 'Back to login' link. A green circle with the number '1' is placed over the 'Forgot password?' link in the login form, and a green circle with the number '2' is placed over the email input field in the 'Forgot Password?' form.

Main Menu

Use the  icon in the Top-Left side of the Dashboard page to reveal the **Main Menu**. The options described in the image below will be shown:

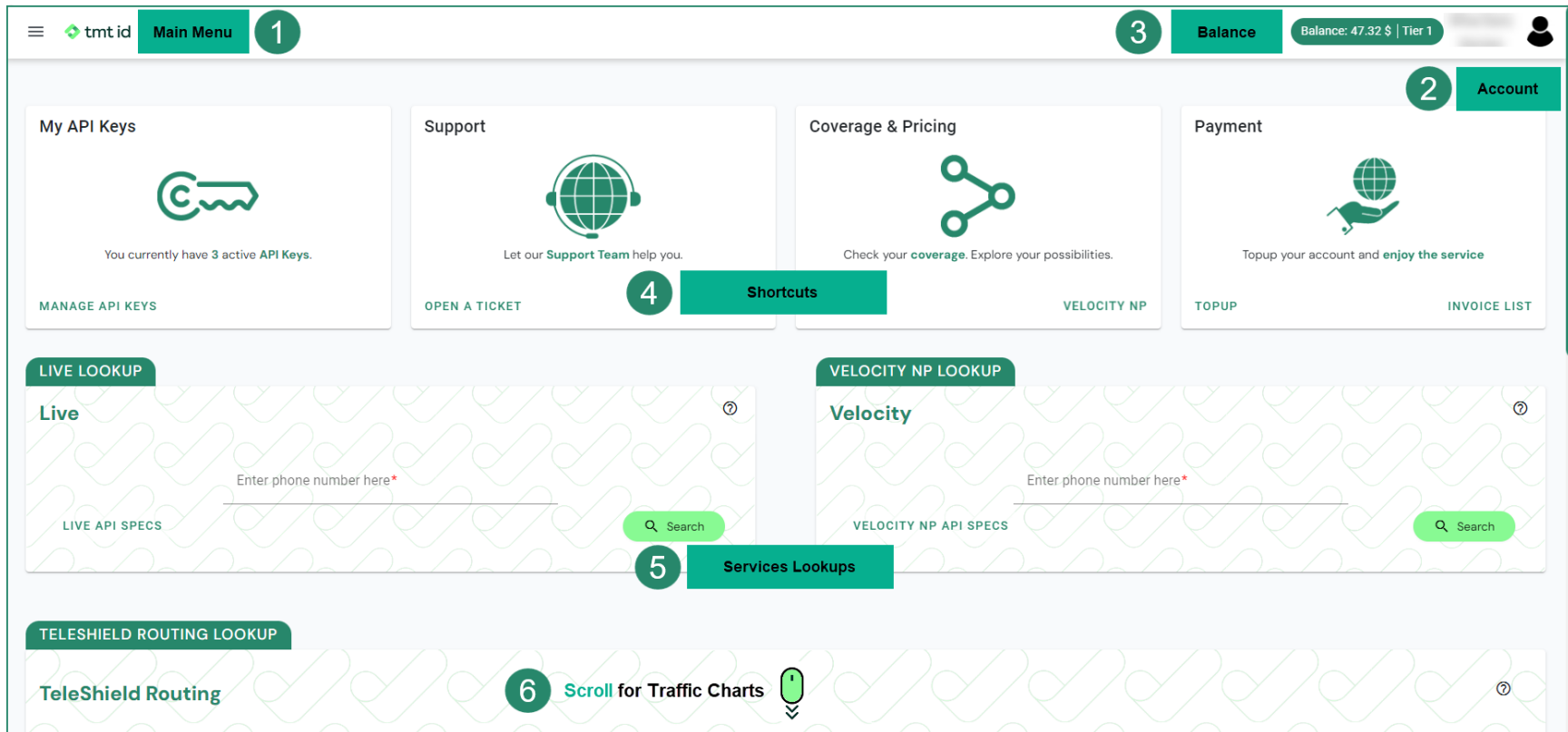


1. Dashboard

After logging into the portal, the Dashboard page will be presented to you.

The Dashboard page (image below) presents the following features: [\(1\) Main Menu](#), [\(2\) Balance*](#), [\(3\) Account](#), [\(4\) Shortcuts](#), [\(5\) Services Lookups](#), [\(6\) Traffic Charts](#).

In the following chapters we will guide you in using all the features.



*Balance section is available only for the prepaid accounts.

1.1. Main Menu

Described in the [Main Menu section](#).

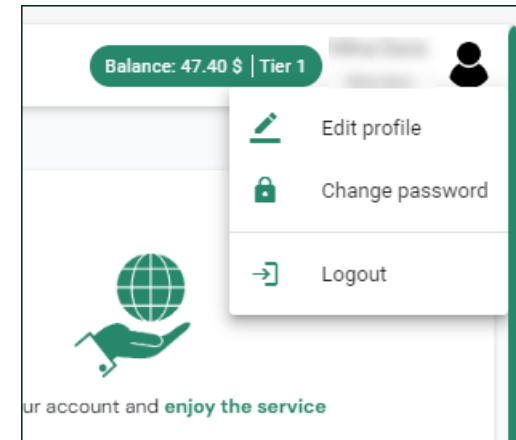
1.2. Account Information

Select your user profile in the top-right corner of the page. The options illustrated in the adjacent image will appear.

1.2.1. Edit Profile

Using this you will be able to edit the following:

1. First and Last Name.
2. Email address.
3. Phone number.
4. Balance threshold – you will be notified if the balance drops below the threshold.
5. Time Zone configuration – all dates/times within Viteza Portal will be updated accordingly (default value UTC).
6. Click Update to apply the changes.



1.2.2. Password change

Using this, a dialog box will be presented with the following fields to fill in:

1. Current Password.
2. New Password.
3. Confirm the new password.
4. Click Upload to apply the changes.

Change Password

Current Password*

New Password*

Confirm Password*

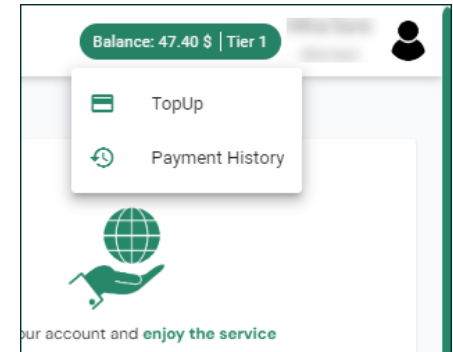
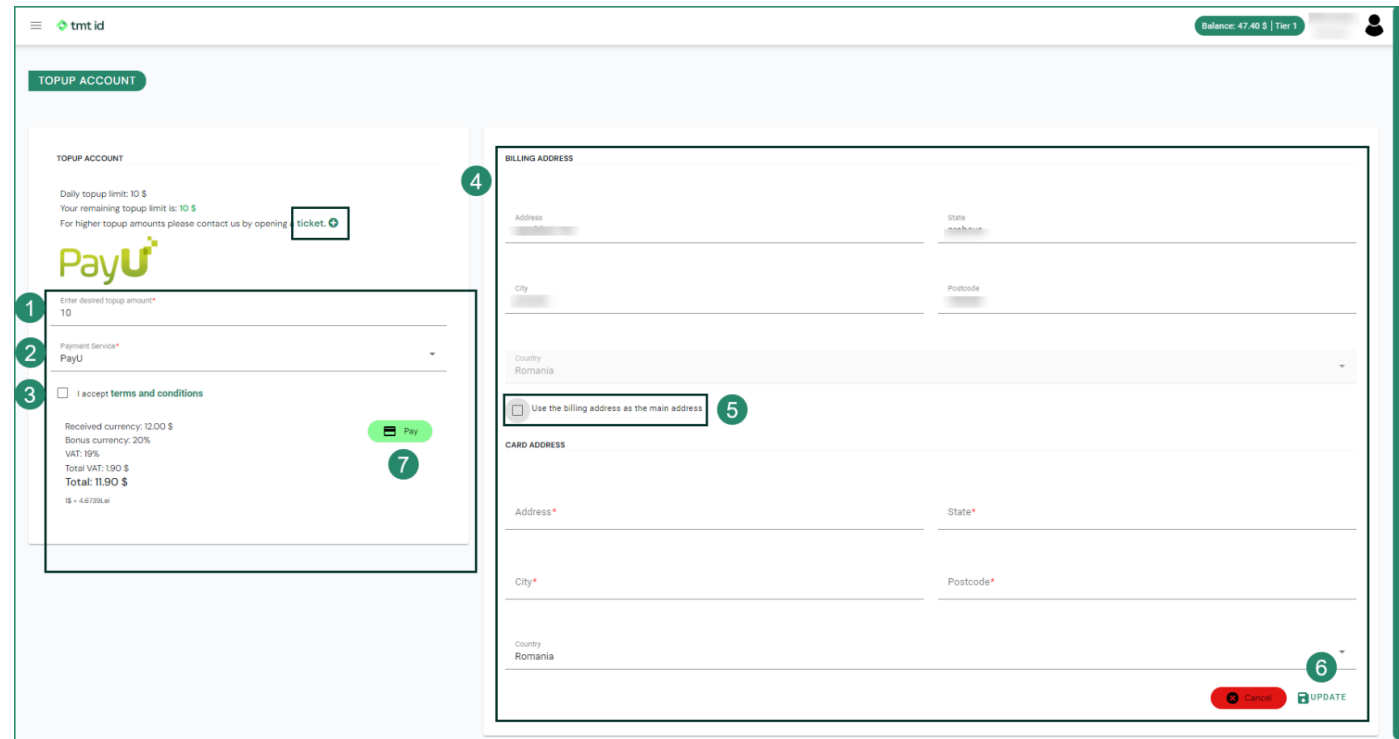
Update Discard

1.3. Balance – Payment History & Top Up

1.3.1. Top Up (*prepaid accounts only*)

Use this option to top up your account as described in the steps and image below.

- **(1)** Fill in the amount you want to top up (*note that a limit of 50 USD is applied by default. To change this limit please speak with your account manager or send a request to TMT Support*).
- **(2)** Select the preferred payment option (PayU or PayPal)
- **(3)** Accept the Terms and Conditions
- **(4)** Fill in the billing information and **(5)** opt for either use the same information as the main one or not, and **(6)** update if necessary
- **(7)** Click the Pay button.

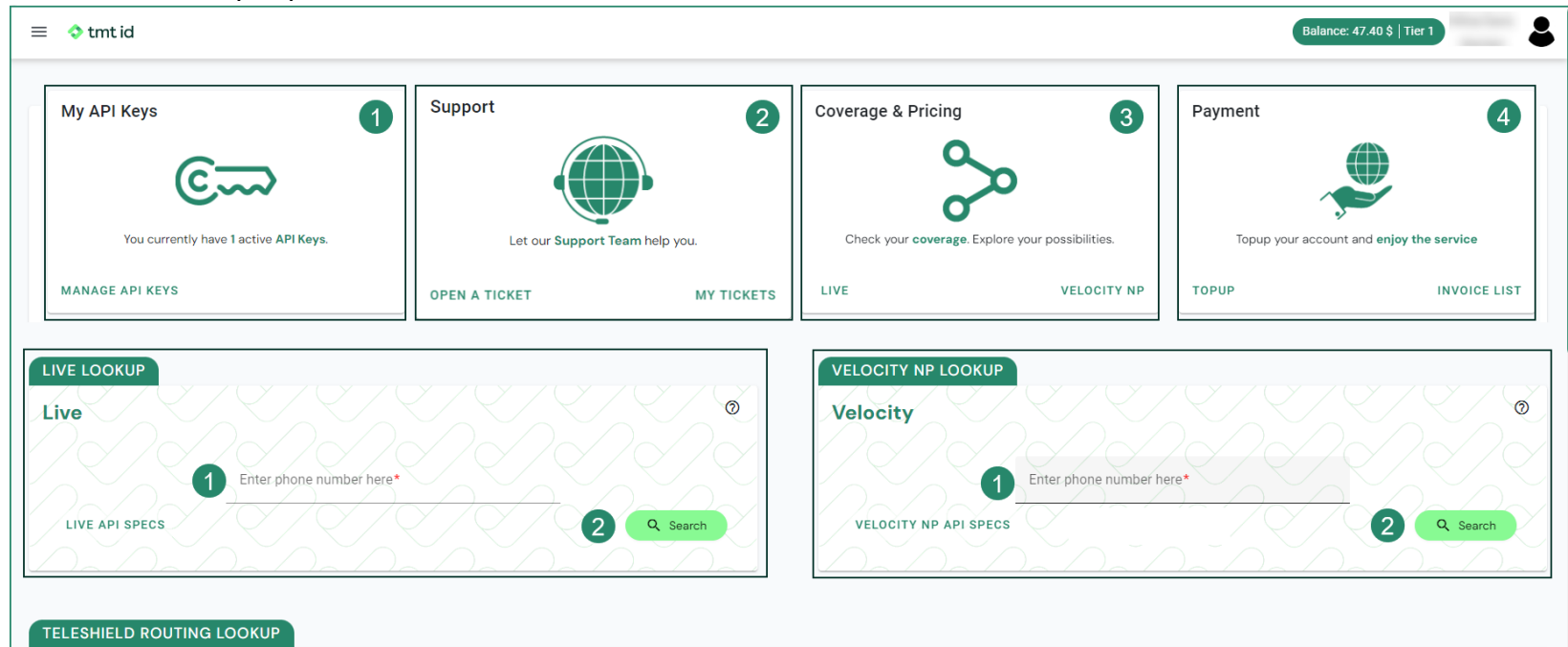
The screenshot shows the 'TOPUP ACCOUNT' form in the Viteza Customer Portal. The form is divided into two main sections: 'TOPUP ACCOUNT' on the left and 'BILLING ADDRESS' on the right. The 'TOPUP ACCOUNT' section includes a 'PayU' logo, a 'Enter desired topup amount*' field with the value '10', a 'Payment Service*' dropdown menu with 'PayU' selected, and a checkbox for 'I accept terms and conditions'. Below this, there is a 'Pay' button. The 'BILLING ADDRESS' section includes fields for 'Address', 'State', 'City', 'Postcode', and 'Country' (set to 'Romania'). There is a checkbox for 'Use the billing address as the main address'. At the bottom of the form, there is a 'CARD ADDRESS' section with fields for 'Address*', 'State*', 'City*', 'Postcode*', and 'Country' (set to 'Romania'). A '6' is next to the 'Country' field. At the bottom right, there are 'Cancel' and 'UPDATE' buttons. Numbered steps 1 through 7 are overlaid on the form: 1 points to the amount field, 2 points to the payment service dropdown, 3 points to the terms and conditions checkbox, 4 points to the billing address section, 5 points to the 'Use the billing address as the main address' checkbox, 6 points to the 'Country' field in the card address section, and 7 points to the 'Pay' button.

1.3.2. Payment History (*prepaid accounts only*)

Use this option to see your historical Top Ups.

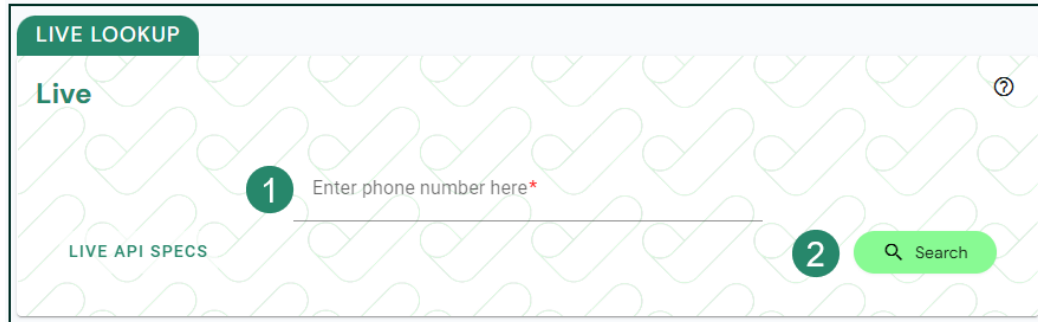
1.4. Shortcuts

- (1) **My API Keys** → Click on MANAGE API KEYS to reach the dedicated page. Details in the [Account Management → API Keys](#) section.
- (2) **Support** → Use the OPEN A TICKET option to create a new request or select MY TICKETS to view all requests submitted from your account. Refer to the [Trouble Tickets](#) section for more details.
- (3) **Coverage & Pricing** → Use the LIVE or VELOCITY options to reach the related pages. Details in [Live, Velocity, TeleShield → Coverage](#) section.
- (4) **Payment** → Use the TOPUP option to navigate to the relevant page or select INVOICE LIST to view your historical top-ups. Refer to the [Invoices](#) section for more details.



1.5. Service LOOKUP

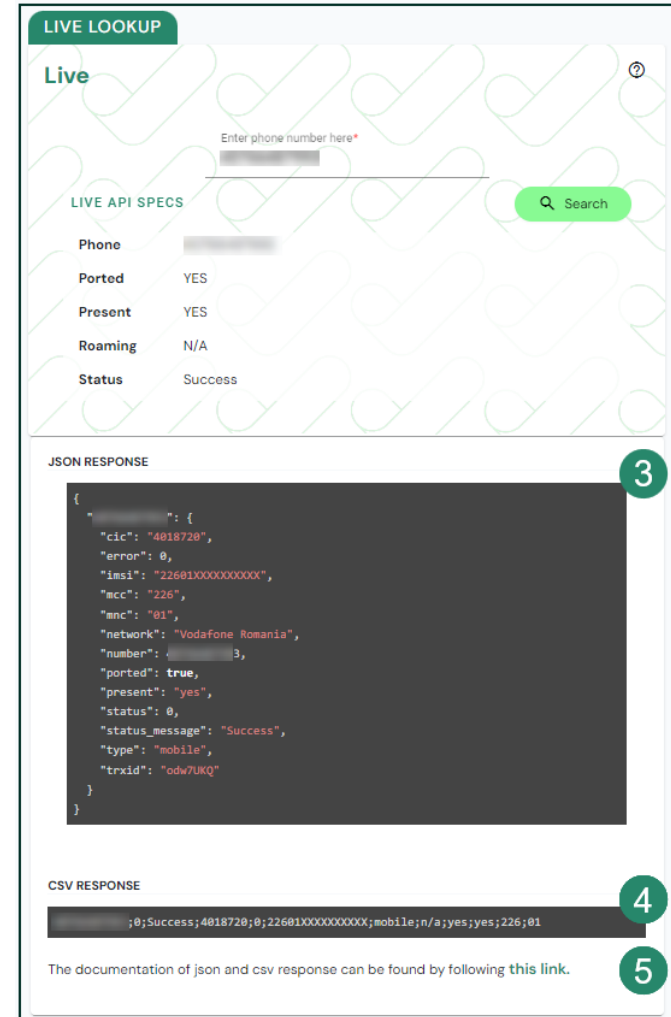
1.5.1. Live Lookup



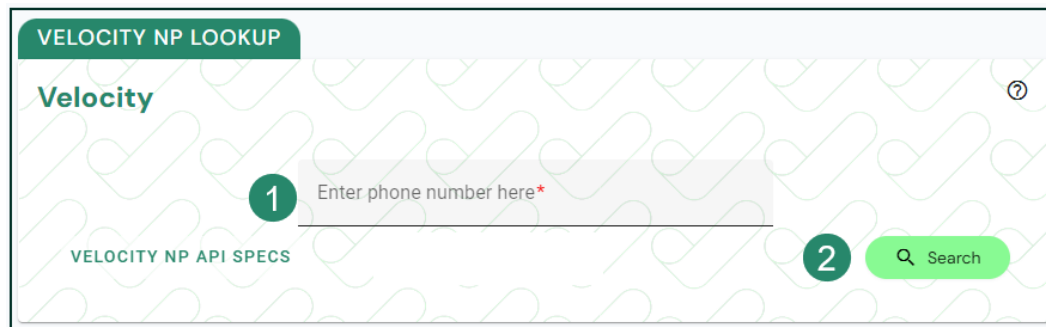
- (1) Fill in the phone number in question (in E.164 format: **407225702xx**).
- (2) Click Search
- (3) The Panel will expand and present the Live JSON response →
- (4) The CSV format response will be provided as well.
- (5) To view the Live API Specifications, click [here](#).

Each Live request triggers an HLR real-time call. The service will provide the Subscriber Status, Current Network details, and the Ported status.

If the request returns "error": 192 the IMSI, MCC, MNC, NETWORK fields will identify to the Original Carrier not the current Carrier.



1.5.2. Velocity Service Lookup



VELOCITY NP LOOKUP

Velocity

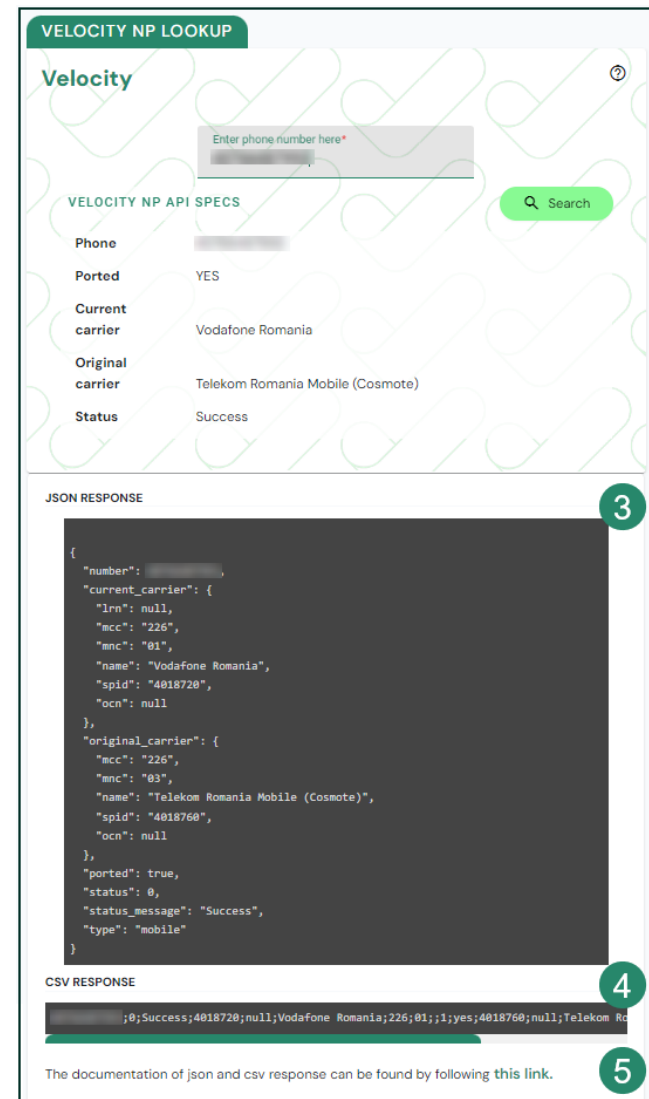
1 Enter phone number here*

VELOCITY NP API SPECS

2 Search

- (1) Fill in the phone number in question (in E.164 format: **407225702xx**).
- (2) Click Search
- (3) The Panel will expand and present the Velocity JSON response →
- (4) The CSV format response will be provided as well.
- (5) To view the Velocity API Specifications, click [here](#).

The Velocity query will provide you with the Original and Current network related information, and the Ported status.



VELOCITY NP LOOKUP

Velocity

Enter phone number here*

VELOCITY NP API SPECS

Phone

Ported YES

Current carrier Vodafone Romania

Original carrier Telekom Romania Mobile (Cosmote)

Status Success

JSON RESPONSE

```
{
  "number": "407225702xx",
  "current_carrier": {
    "lrn": null,
    "mcc": "226",
    "mnc": "01",
    "name": "Vodafone Romania",
    "spid": "4018720",
    "ocn": null
  },
  "original_carrier": {
    "mcc": "226",
    "mnc": "03",
    "name": "Telekom Romania Mobile (Cosmote)",
    "spid": "4018760",
    "ocn": null
  },
  "ported": true,
  "status": 0,
  "status_message": "Success",
  "type": "mobile"
}
```

CSV RESPONSE

407225702xx;Success;4018720;null;Vodafone Romania;226;01;1;yes;4018760;null;Telekom Romania Mobile (Cosmote)

The documentation of json and csv response can be found by following this link.

1.5.3. TeleShield Lookup

TELESHIELD ROUTING LOOKUP

TeleShield Routing

Teleshield Flavour*

TeleShield Routing

1

Enter phone number here*

TELESHIELD API SPECS

2

Search

The TeleShield service is offered in 3 variants (Routing, Fraud, and Enhanced Fraud). By default, only the Routing option is active. For Fraud and Enhanced-Fraud services activation please contact your account manager.

- (1) Fill in the phone number in question (in E.164 format: **407225702xx**).
- (2) Click Search
- (3) The Panel will expand and present the TeleShield response.
- (4) To view the TeleShield API Specifications, click [here](#).

The TeleShield services are used for Routing and Fraud Preventions. Details for each flavor can be found in the Service Documentation.

TELESHIELD ROUTING LOOKUP

TeleShield Routing

Teleshield Flavour*

TeleShield Routing

Enter phone number here*

TELESHIELD API SPECS

Search

Phone

Itpe

Etype

Original network

Status

1

10

Telekom Romania Mobile (Cosmote)

No Error

JSON RESPONSE

3

"number":

"cc": "RO",

"ocic": 4018760,

"oocn": null,

"itype": 1,

"etype": 10,

"omcc": "226",

"omnc": "03",

"original_network": "Telekom Romania Mobile (Cosmote)",

"error": 0,

"trxid": "8lygA1"

The documentation of json and csv response can be found by following [this link](#).

4

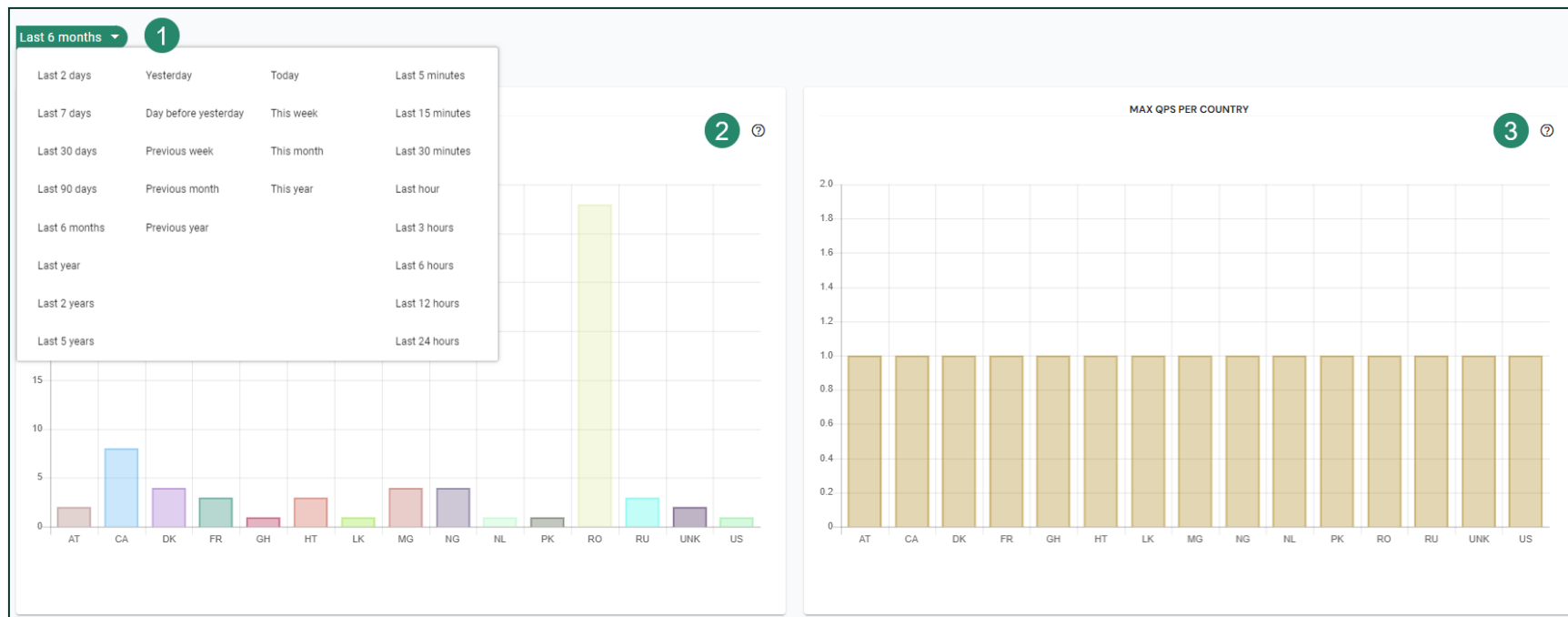
1.6. Traffic Charts

The Dashboard section includes a section indicating on charts the ANSWERD QUERIES PER COUNTRY and MAX QUERIES PER COUNTRY.

For details about the data granularity and update frequency, hover the  icon.

- (1) Select the timeframe for the charts.
- (2) Answered queries per country will be provided.
- (3) Max QPS per country will be provided.

Hover the mouse over the bars to see the precise value for each country.



2. Invoices



tmt id



Dashboard

1



Invoices

2



Trouble tickets ▶

3



Velocity NP Routing ▶



Live ▶

4



Teleshield ▶



Batch service ▶

5



Account management ▶

6



User Guide

7



Logout

From the expandable Main Menu, select Invoices to get to the page where are presented all payments towards TMT ID. Click **View** to download the invoice.

Menu

Dashboard

ALL INVOICES

Show

10

entries

Search:

#	Subject	Issue Date	Due Date	Invoice number	Total	Manage
1	Customer Aps 2024	1/16/2024	1/16/2024	20240001	\$0.0000	VIEW

Showing 0 to 1 of 1 entries

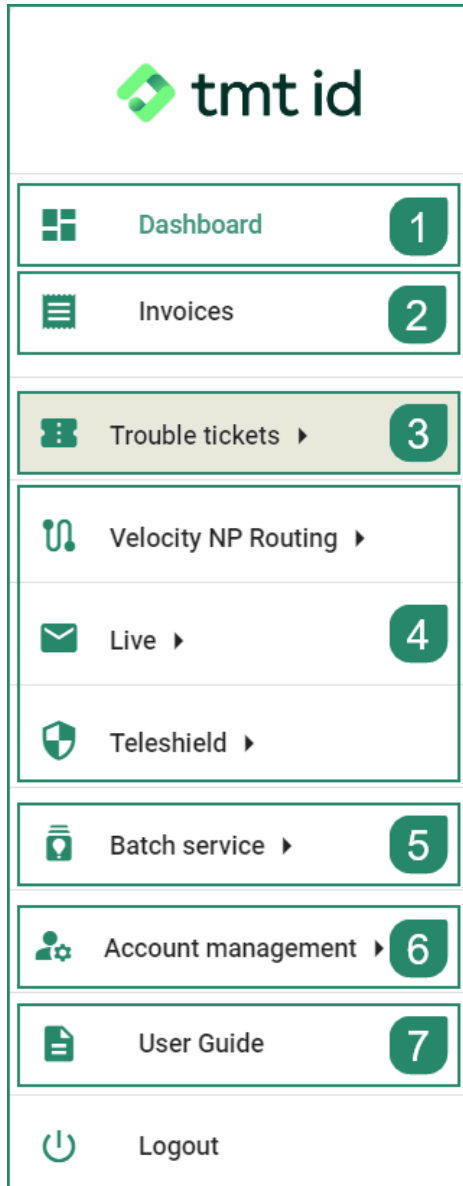
Previous

Next

Date: 2024-03-27 **Currency:** USD(\$) **Exchange rate:** 1\$ = 4.5788Lei

The invoice will show financial information about TMT and the customer, as well as the topped-up amount.

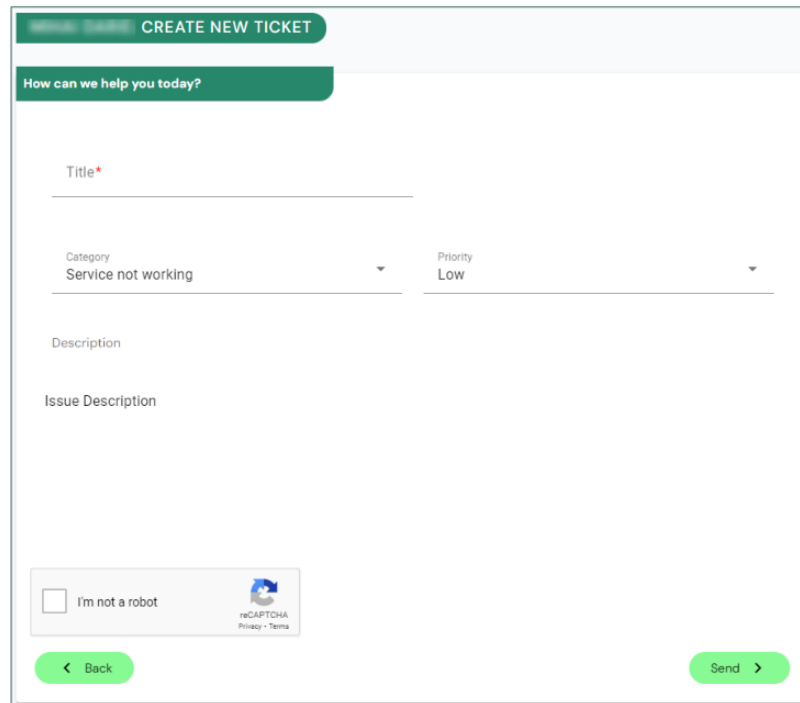
3. Trouble Tickets



3.1. Create Ticket

From the expandable Main Menu, under the Trouble tickets section select [Create Ticket](#).

- Fill in a **Title** name for the request.
- Select a **category**.
- Select the priority.
- Add a **description** to help us understand the request details.
- Check the “I’m not a robot” checkbox.
- **Save.**
- **A trouble ticket will be created**, and a notification will be sent to the TMT ID support team.

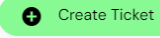


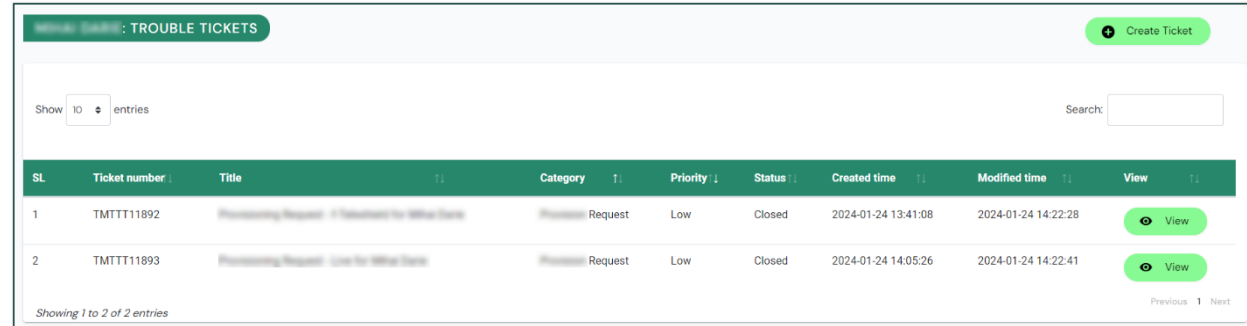
The screenshot shows the 'CREATE NEW TICKET' form. The form has a header with the title 'CREATE NEW TICKET' and a sub-header 'How can we help you today?'. The form fields are:

- Title***: A text input field.
- Category**: A dropdown menu with 'Service not working' selected.
- Priority**: A dropdown menu with 'Low' selected.
- Description**: A text input field.
- Issue Description**: A text input field.
- I'm not a robot**: A checkbox.
- reCAPTCHA**: A reCAPTCHA widget with links for 'Privacy' and 'Terms'.
- Buttons**: A green 'Back' button and a green 'Send' button.

3.2. All Tickets

Select All Tickets to see all requests created under your account.

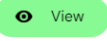
Click  to create a new ticket. You will be redirected to the Create New Ticket page ([described in the previous chapter](#)).



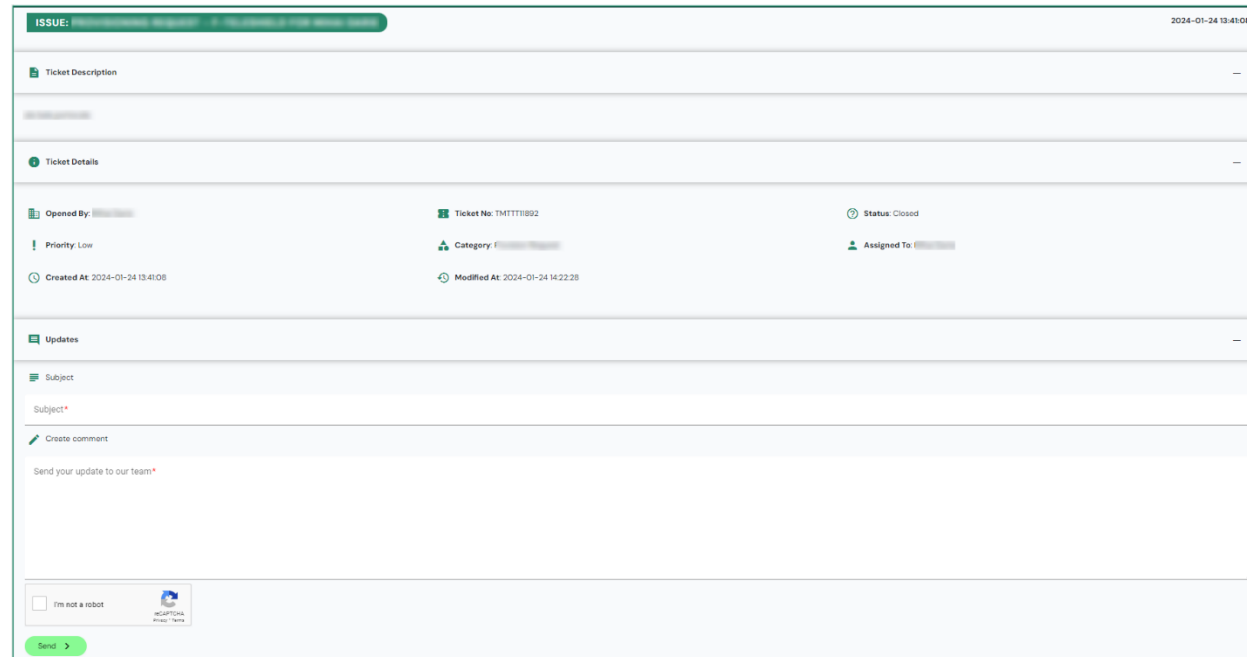
The screenshot shows the 'All Tickets' page with a header 'TROUBLE TICKETS' and a 'Create Ticket' button. Below the header is a search bar and a 'Show 10 entries' dropdown. The main content is a table with the following columns: SL, Ticket number, Title, Category, Priority, Status, Created time, Modified time, and View. There are two tickets listed:

SL	Ticket number	Title	Category	Priority	Status	Created time	Modified time	View
1	TMTTT11892	Processing Request - Troubleshoot for WiFi Issue	Processing Request	Low	Closed	2024-01-24 13:41:08	2024-01-24 14:22:28	 View
2	TMTTT11893	Processing Request - Low for WiFi Issue	Processing Request	Low	Closed	2024-01-24 14:05:26	2024-01-24 14:22:41	 View

At the bottom, it says 'Showing 1 to 2 of 2 entries' and has 'Previous' and 'Next' links.

Click  to open existing ticket details page.

Besides getting the Trouble Ticket details, within this page you can add comments for the existing requests. Each comment triggers a notification–email for the TMT ID Support Team.

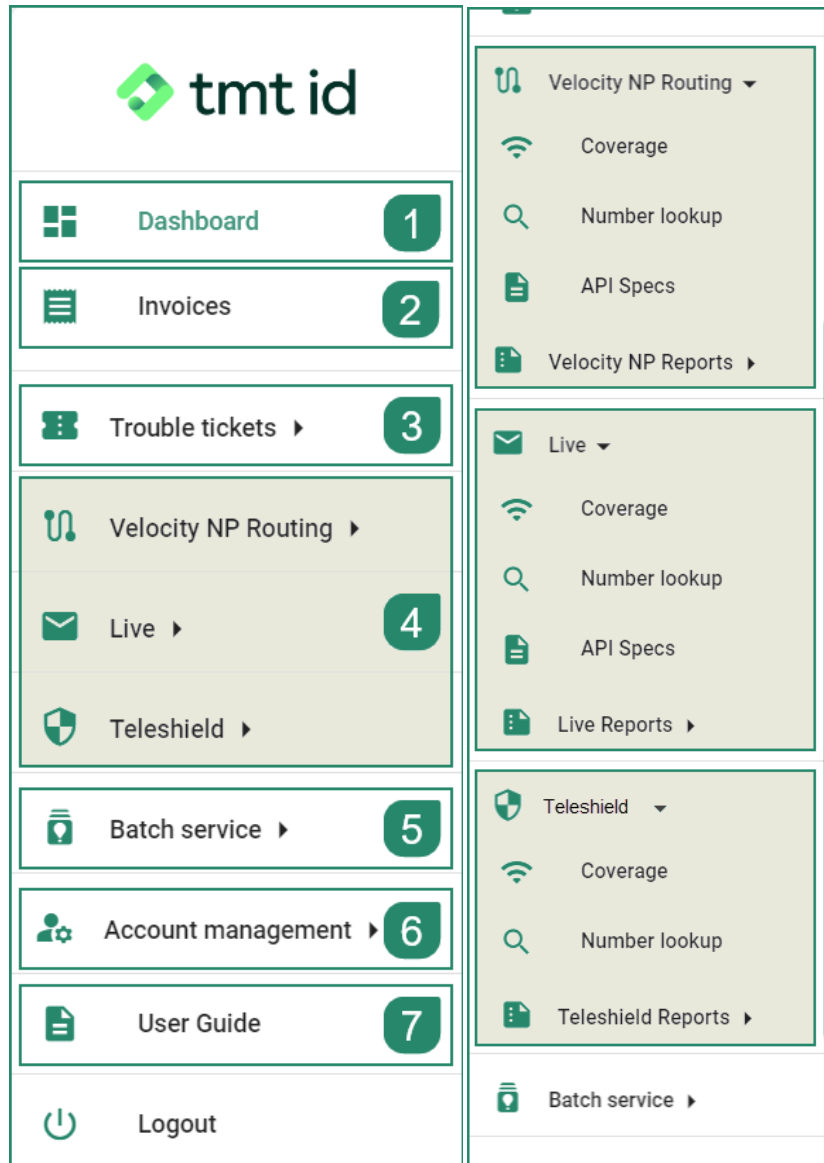


The screenshot shows the 'Ticket Details' page for ticket TMTTT11892. The header shows the issue title and the date '2024-01-24 13:41:08'. The main content is divided into sections: 'Ticket Description', 'Ticket Details', 'Updates', and 'Create comment'. The 'Ticket Details' section shows the following information:

- Opened By: [User]
- Ticket No: TMTTT11892
- Status: Closed
- Priority: Low
- Category: [Category]
- Assigned To: [User]
- Created At: 2024-01-24 13:41:08
- Modified At: 2024-01-24 14:22:28

The 'Updates' section shows a list of updates, including a 'Subject' and a 'Create comment' button. The 'Create comment' section has a text area for the user to add a comment and a 'Send' button. At the bottom, there is a checkbox for 'I'm not a robot' and a 'Send' button.

4. Live, Velocity, TeleShield



4.1. Coverage

For each service, you can choose to download either (1) a zip file that includes individual CSV files for all destinations or (2) a CSV file for just one specific destination.

- [Live Coverage Here](#)
- [Velocity Coverage Here](#)
- [TeleShield Coverage Here](#)

NP ROUTING COVERAGE					
1					
All Operators					
Show 10 entries Search:					
SL	Service name	ISO Code	Service type	Price	Operators files
1	Aaland Islands	AX	NP Query	0.00250 USD	2 Download
2	Afghanistan	AF	NP Query	0.00250 USD	Download
3	Albania	AL	NP Query	0.00250 USD	Download
4	Algeria	DZ	NP Query	0.00250 USD	Download
5	American Samoa	AS	NP Query	0.00250 USD	Download
6	Andorra	AD	NP Query	0.00250 USD	Download
7	Angola	AO	NP Query	0.00250 USD	Download
8	Anguilla	AI	NP Query	0.00250 USD	Download
9	Antarctica	AQ	NP Query	0.00250 USD	Download
10	Antigua And Barbuda	AG	NP Query	0.00250 USD	Download
Showing 1 to 10 of 238 entries					
Previous 1 2 3 4 5 ... 24 Next					

For each country, an operators file is provided during the provisioning process. However, the coverage may experience slight changes over time due to industry dynamics. You can always access the most up-to-date coverage for the services via the Viteza Customer Portal, as shown in the image above.

The below bullets describe the content of the files.

- **network_id** – unique across the system (assigned by TMT ID). You will find this in the download files as well as in the CIC / SPID field of the services response. You should use this field for mapping to our system.
- **ocn** – (only for US/Canada files) – Operating Company Name is the carrier's Company Code. It is assigned by the National Exchange Carrier Association. You should use this field for mapping to our system.
- **full_name** – the full name of the operator/carrier.
- **mcc** – the mobile country code of the operator/carrier.
- **mnc** – mobile network code for the operator/carrier.
- **Live_coverage** (just for the Live Service) – indicates if the destination is covered at present time:
 - true (covered)
 - false (not covered)

Example for Live Service: filename United Arab Emirates_live_operators.csv

971500;Emirates Telecom Corp-ETISALAT;424;02;true

971501;Emirates Integrated Telecommunications Company PJSC (DU);424;03;true

971502;All landline United Arab Emirates;424;;false

4.2. Lookup

Go to [Live Lookup](#), [Velocity Lookup](#) and [TeleShield Lookup](#) sections for details.



Balance: 47.34 \$ | Tier 1



VELOCITY NP LOOKUP

Velocity

Enter phone number here*

1

2

Search

Phone	
Ported	YES
Current carrier	Orange Romania
Original carrier	Vodafone Romania
Status	Success

JSON RESPONSE

3

```
{
  "number": "0800123456",
  "current_carrier": {
    "lrn": null,
    "mcc": "226",
    "mnc": "10",
    "name": "Orange Romania",
    "spid": "4018740",
    "ocn": null
  },
  "original_carrier": {
    "mcc": "226",
    "mnc": "01",
    "name": "Vodafone Romania",
    "spid": "4018720",
    "ocn": null
  },
  "ported": true,
  "status": 0,
  "status_message": "Success",
  "type": "mobile"
}
```

CSV RESPONSE

4

5

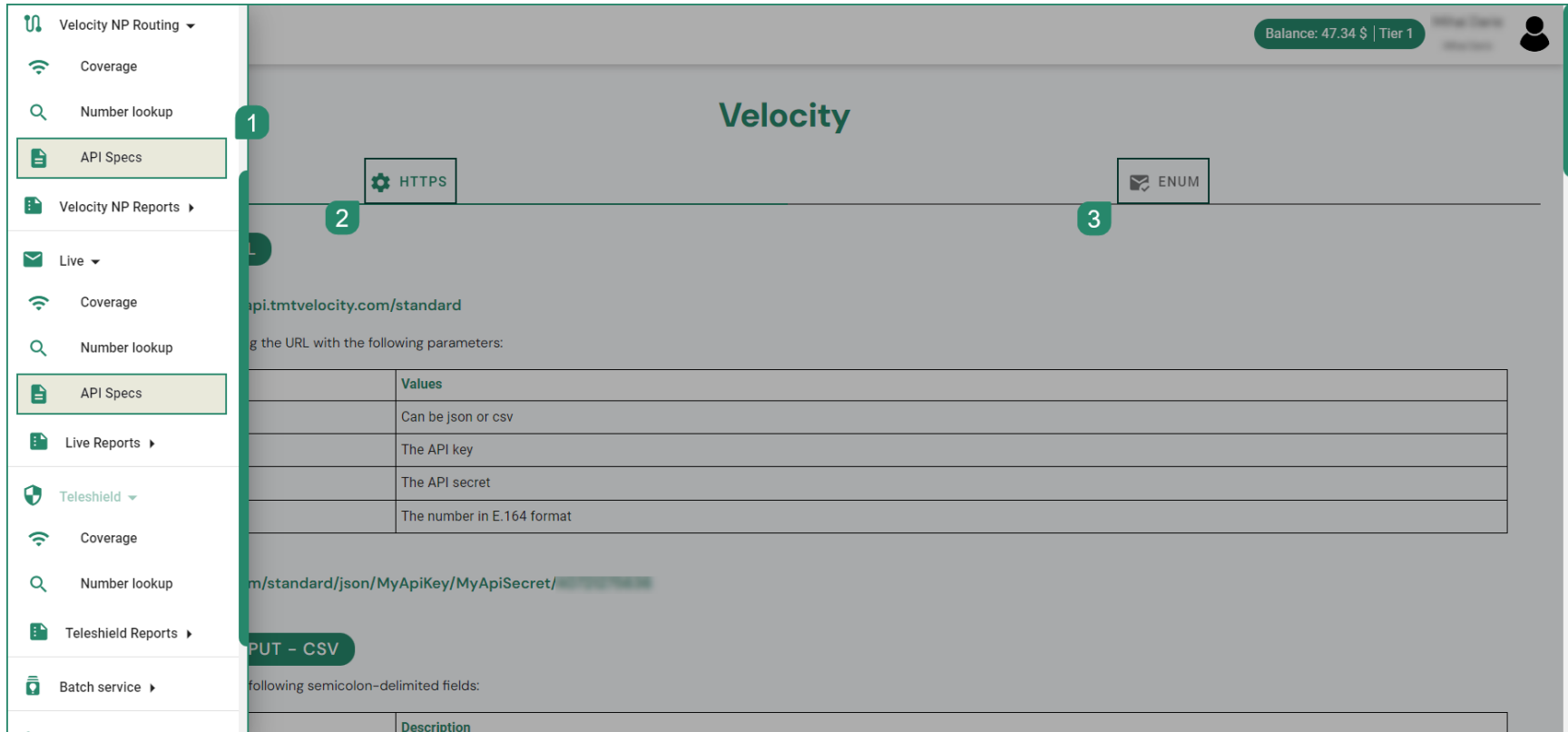
```
0;Success;4018740;null;Orange Romania;226;10;;1;yes;4018720;null;Vodafone Romania;226;01
```

The documentation of json and csv response can be found by following [this link](#).

4.3. API Specs

Navigate to **(1) API Specs** from the main menu. Select either **(2) HTTP** or **(3) ENUM** based on your implementation requirements.

[Live Specs here](#) – [Velocity specs here](#) – [TeleShield specs here](#).



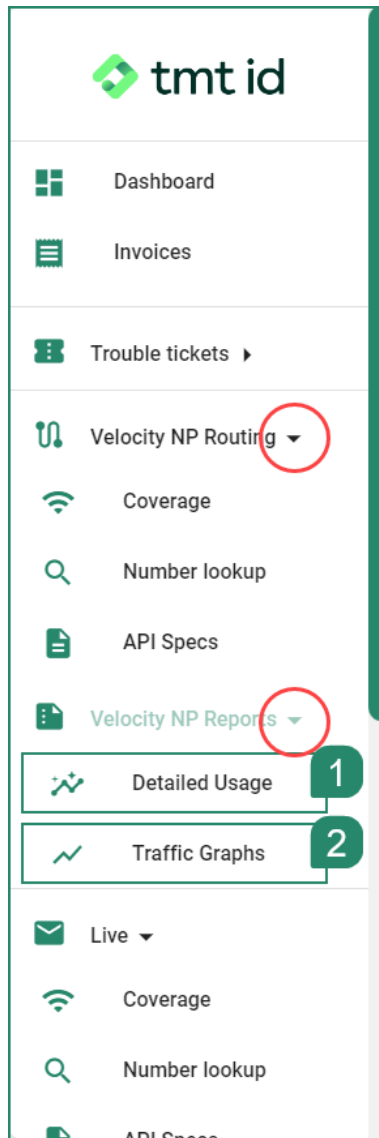
The screenshot displays the Viteza Customer Portal V4.2 interface. On the left, a sidebar menu is visible with the 'API Specs' option highlighted. The main content area is titled 'Velocity' and shows a table of API parameters. The table has two columns: 'Values' and 'Description'. The parameters listed are:

Values	Description
Can be json or csv	
The API key	
The API secret	
The number in E.164 format	

Below the table, there is a section for 'PUT - CSV' with a description: 'following semicolon-delimited fields:'. The interface also includes a top navigation bar with a balance of 47.34 \$ and Tier 1, and a user profile icon.

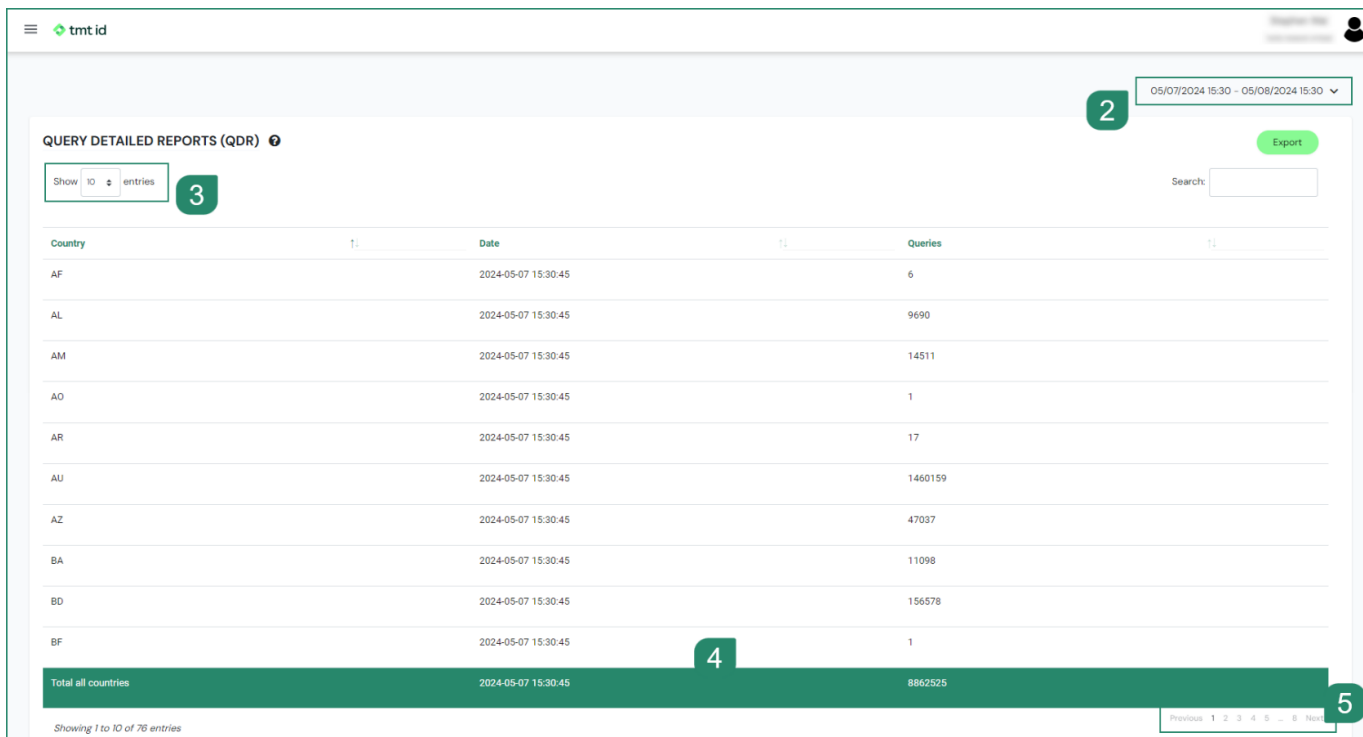
4.4. Reports

Detailed Usage:



Three tables will be presented to you: Query Detailed Reports (QDR), Queries Per Second (QPS), and Maximum Queries Per Second (MAX QPS).

- (1) **Top Right:** Set the time interval for the data display and determine which reports the filter applies to (all reports are automatically included by default).
- (2) **Top Left:** Choose the number of items (rows) to display on each page of the reports.
- (3) **Bottom Center:** Totals (for all queries within the chosen interval).
- (4) **Bottom Right:** Page Selection.



The screenshot shows the 'QUERY DETAILED REPORTS (QDR)' table. Callout 2 points to the time interval filter (05/07/2024 15:30 - 05/08/2024 15:30). Callout 3 points to the 'Show 10 entries' dropdown. Callout 4 points to the 'Total all countries' row. Callout 5 points to the page selection controls (Previous, 1, 2, 3, 4, 5, 6, Next).

Country	Date	Queries
AF	2024-05-07 15:30:45	6
AL	2024-05-07 15:30:45	9690
AM	2024-05-07 15:30:45	14511
AO	2024-05-07 15:30:45	1
AR	2024-05-07 15:30:45	17
AU	2024-05-07 15:30:45	1460159
AZ	2024-05-07 15:30:45	47037
BA	2024-05-07 15:30:45	11098
BD	2024-05-07 15:30:45	156578
BF	2024-05-07 15:30:45	1
Total all countries	2024-05-07 15:30:45	8862925

QUERY DETAILED REPORTS (QDR)

This report shows the number of queries requested per country during the specified time interval.

The data within the table is updated every 10 minutes.

Use the [Export](#) option to get the CSV report.

Use the Search option to easily find the item you are looking for. It applies to all the data within the report.

- **Country:** ISO2 Code
- **Date:** the start of the time interval for which the report data is displayed.
- **Queries:** total number of queries processed in the given time interval.
- **Total all countries:** the grand total for the selected time interval, regardless of the number of items (rows) displayed on the current page.

QUERY DETAILED REPORTS (QDR) ?			
Show	10	entries	Export
Search:			
Country	Date	Queries	
AF	2024-05-07 15:30:45	6	
AL	2024-05-07 15:30:45	9690	
AM	2024-05-07 15:30:45	14511	
AO	2024-05-07 15:30:45	1	
AR	2024-05-07 15:30:45	17	
AU	2024-05-07 15:30:45	1460159	
Total all countries		8862525	

Showing 1 to 10 of 76 entries

Previous 1 2 3 4 5 ... 8 Next

QUERIES PER SECOND (QPS)

This report shows the number of queries per second requested per country during the specified time interval.

The data within the table is updated every 10 minutes.

Use the [Export](#) option to get the CSV report.

Use the Search option to easily find the item you are looking for. It applies to all the data within the report.

- **Country:** ISO2 Code
- **Date:** the start of the time interval for which the report data is displayed.
- **Queries:** total number of queries processed in the given time interval.
- **Active Seconds:** value used for QPS (query per second) calculation.
- **QPS:** Queries per second (queries/active seconds).
- **Total all countries:** the grand total for the selected time interval, regardless of the number of items (rows) displayed on the current page.

QUERIES PER SECOND (QPS) ?

Show10entries

Search:

Export

Country	Date	Queries	Active seconds	QPS
RO	2024-05-07 14:03:37	1	1	1.0
Total all countries	2024-05-07 14:03:37	1	1	1.0

Showing 1 to 1 of 1 entries

Previous1Next

MAXIMUM QUERIES PER SECOND (MAX QPS)

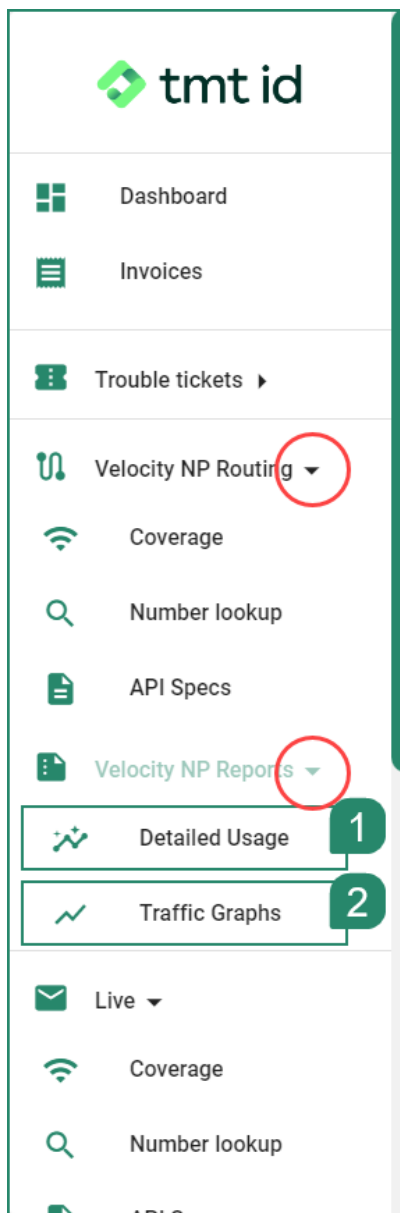
This report shows the maximum number of queries per second requested per country during the specified time interval. The data within the table is updated every 10 minutes.

Use the [Export](#) option to get the CSV report.

Use the Search option to easily find the item you are looking for. It applies to all the data within the report.

- **Country:** ISO2 Code.
- **Date:** the start of the time interval for which the report data is displayed.
- **Max QPS:** the maximum number of queries per second per country.
- **Total all countries:** the maximum number of queries for all countries, regardless of the values displayed on the current page.

MAXIMUM QUERIES PER SECOND (MAX QPS) ?				Export
Show	10	entries	Search:	
Country	↑↓	Date	↑↓	Max QPS
AF		2024-05-07 15:25:29		1
AL		2024-05-07 15:25:29		9
AM		2024-05-07 15:25:29		6
Total all countries		2024-05-07 15:25:29		597
Showing 1 to 10 of 76 entries				Previous 1 2 3 4 5 ... 8 Next



Traffic Graphs

Three charts will be presented to you: Query Detailed Reports (**QDR**), Queries Per Second (**QPS**), and Maximum Queries Per Second (**MAX QPS**).

As indicated in the image below:

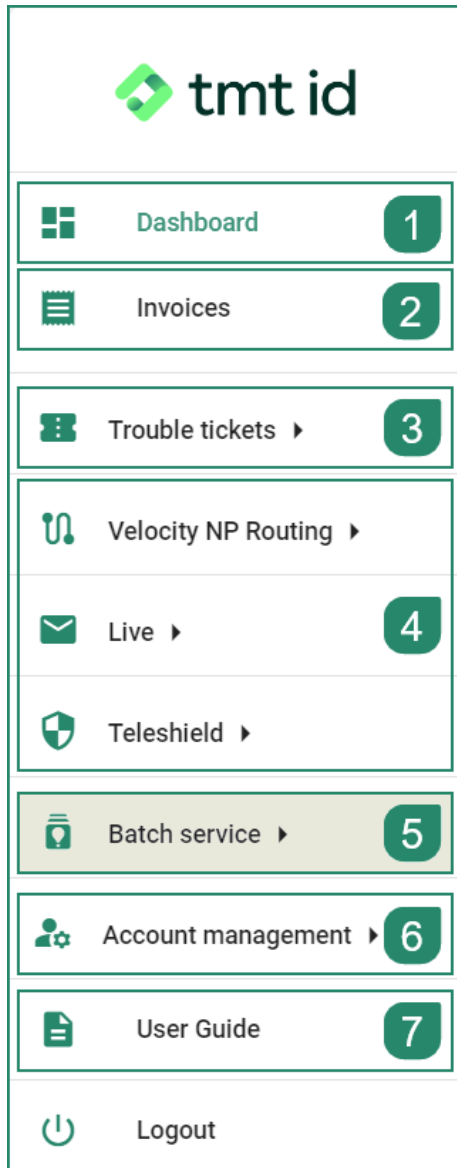
(1) Set the time interval for the data to display and select which reports the filter applies to (all reports are automatically included by default).

(2) Hide or show one destination (country) at a time

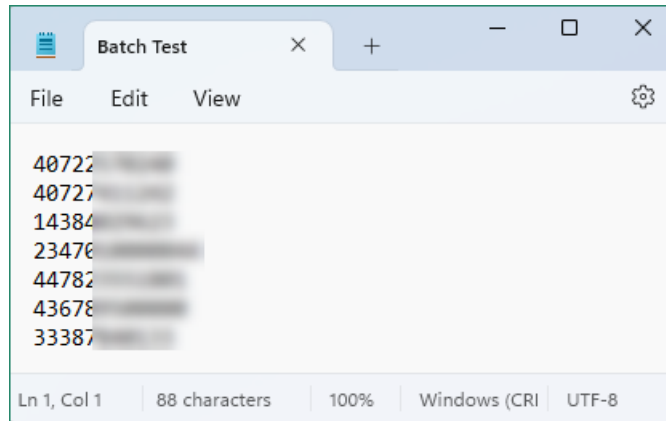
You can Hide All and, gradually add destinations on the graph by un-striking them in the chart's legend (as indicated in the image below (2))



5. Batch service.

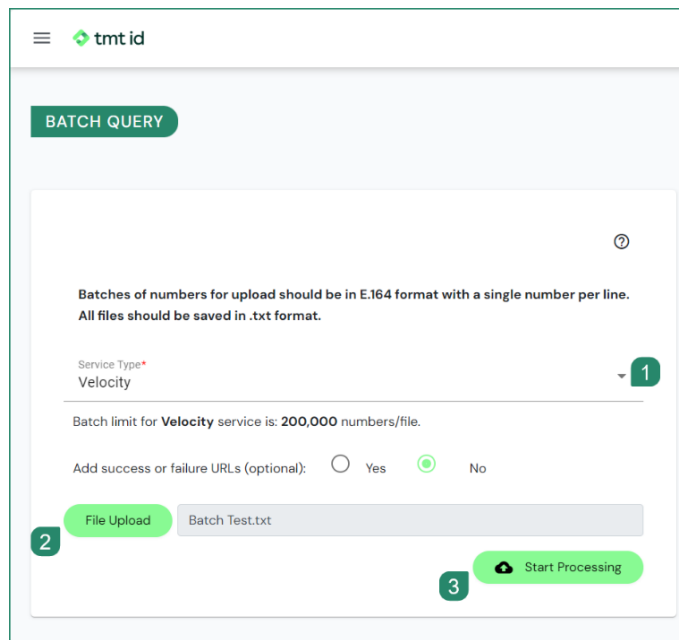


The [Batch Service](#) enables you to upload a list/file of numbers for processing through Velocity, Live, or TeleShield products.



All numbers should be submitted in E.164 format, with one number per line in a .txt file.

Please note that each service imposes a different limit per file. For example, the batch limit for Velocity is 200,000 numbers per file.

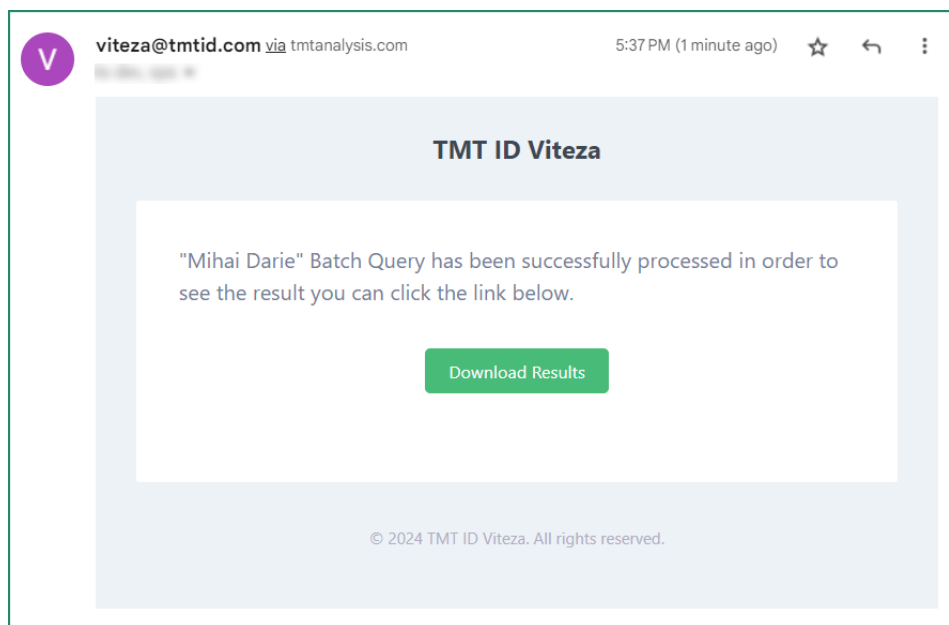


- (1) Select the service against which the batch should be processed.
- (2) Upload the file.
- (3) Start the processing.

At this point the numbers will be put into the relevant query engine on the TMT ID platform and processed as quickly as possible. Depending upon the size of the batch file and the countries requested processing times vary.

Download the Results

Once the numbers in the file have been processed, you will receive an email notification at the address registered to your Viteza account, informing you that the data is ready for review and download.



Batch History

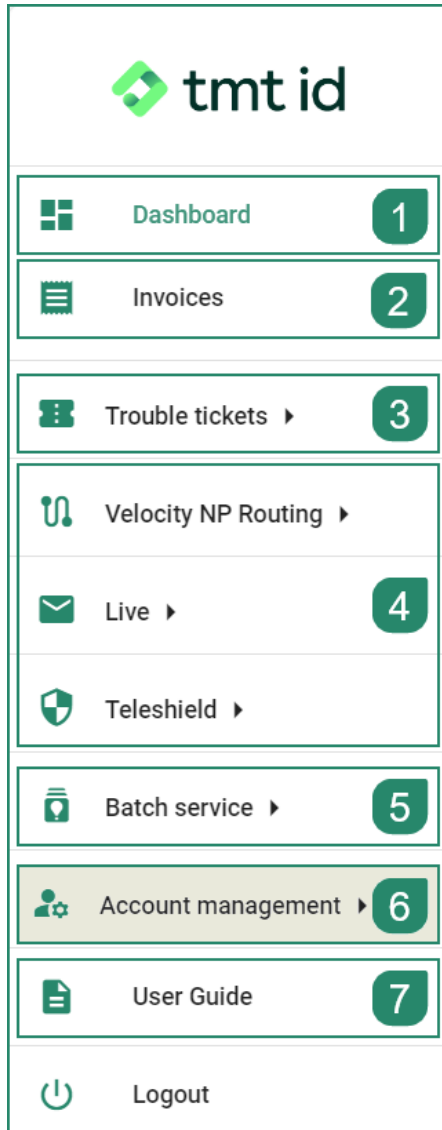
You can access all previous batch reports from the [Batch History page](#).

Click on the column headings to sort the responses by name, service type (Velocity, Live, TeleShield), response type, status, or date.

Click the Download button to save a copy on your computer.

tmt id							Balance: 47.32 \$ Tier 1	
BATCH HISTORY								
Show 10 entries			Search:					
Nr	Filename	Service type	Response type	Status	Date			
1	19-05-2023_199_tari.txt	Velocity	JSON	Completed	19-05-2023 10:50	Download		
2	19-05-2023_199_tari.txt	Teleshield	JSON	Completed	19-05-2023 10:50	Download		
3	19-05-2023_199_tari.txt	Teleshield	JSON	Completed	19-05-2023 10:47	Download		
4	17-10-2023_12:00.txt	TeleShield Routing	JSON	Completed	17-10-2023 12:00	Download		

6. Account Management



6.1. All Users

The "All Users" section provides a list of all users, including the following details: First Name, Last Name, Email Address, Phone Number, and Assigned Role.

6.2. Create User

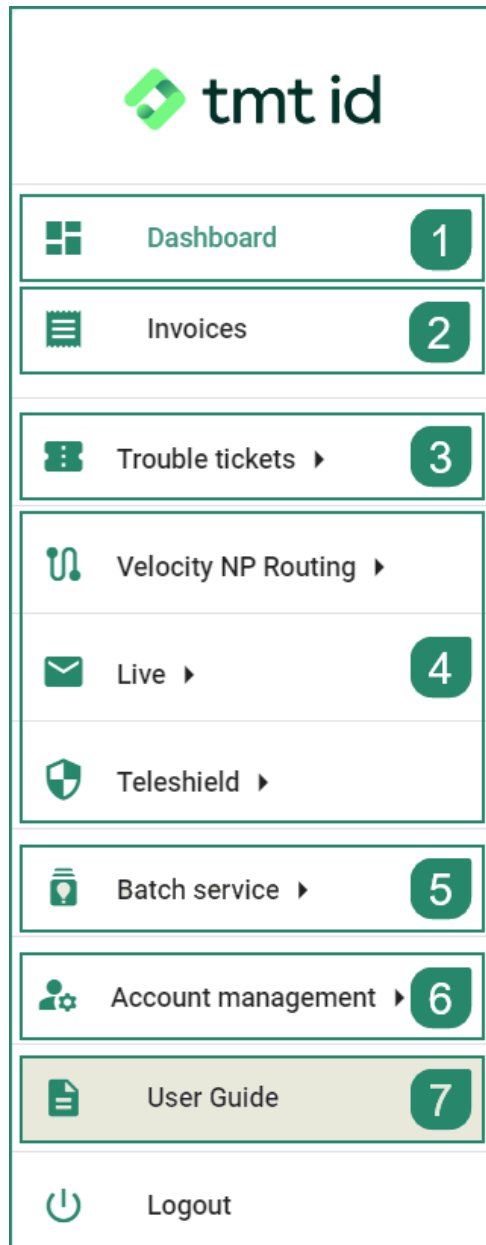
An Administrator has the ability to create new users for accessing the Viteza Customer Portal. There are three roles to choose from: Administrator, Commercial, and Technical.

To register a new user, complete the following required fields: First Name, Last Name, Email, Phone, and Role, then click [+ Add](#).

6.3. Company Information

Each "Company" type user can view and update the following company-related information from this section: Name, Email, Registration Number, Website, Township, Postcode, Office Number, Phone, State, and City.

Users can create additional API Keys in the Account Management section. To generate a



7. User Guide.

The latest version of the Viteza Customer Portal user manual is available for download as a PDF at any point from the Main Menu.

Expand the main menu and select User Guide to download the PDF version.

8. Logout

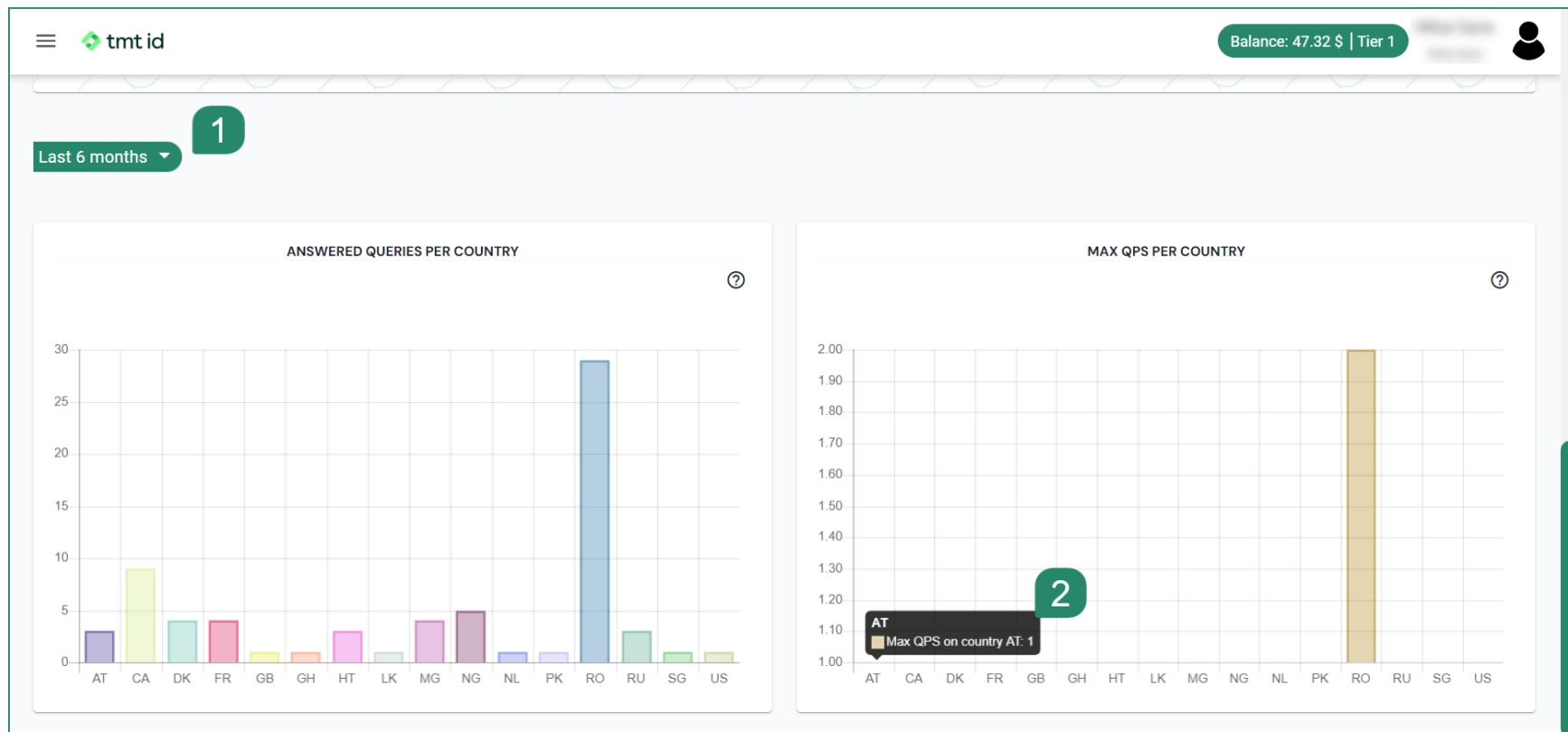
Use the Logout option to sign out from the current session.

Service Lookups

[Live](#) Service Lookup linked here. [Velocity](#) Service Lookup linked here. [TeleShield](#) Service Lookup linked here.

Traffic Charts

(1) Select the time interval for the data to be displayed. (2) Hover over each column for traffic details



FAQs

➤ **Once I sign-up for an account what services can I access?**

Within your account you get access to three different services:

- a) TMT Live – Our Real-time Lookup service
- b) TMT Velocity – Our superfast Number Portability Lookup service which tells you the current network to which a number is connected and
- c) TMT TeleShield Routing – Our lookup service that confirms if a number is valid and in a number range that has been provided to a service provider for assignment.

➤ **Where do I find the coverage and pricing for Live and Velocity?**

The Viteza User guide provides information on how to access the coverage and pricing for each service that is available.

➤ **How do I Top Up my account to add additional credits for queries?**

You can find instructions on use of the service and [how to top-up your balance](#) in the Viteza User Guide

For any questions, please [open a ticket](#) on the Viteza Customer Portal or contact us at support@tmtid.com. We are available 24/7 to provide top-quality support.

Thank You!

TMT Team



tmt id